



**ADVANCED MANAGEMENT & SUPERVISORY
LEADERSHIP TRAINING PROGRAM**

**Central Time Zone
March 3 - 19, 2025**

The Advanced Course is a series of skill-building days designed to help understand management's changing role in today's business climate. Leadership principles and challenges will be discussed; individual and team exercises will support specific skill training; discussions of the future of management and organizations will be central to the learning experience.

The three-week course includes:

Section 1 - The Art of Leadership. Provides participants with knowledge of contemporary leadership principles, essential skills and general functions of management and the role of the manager.

Section 2 - Collaboration and Teams. Effectively working with others is essential to maintaining a good work environment and efficient operations. How we communicate can either promote an effective team or cause barriers and conflict. This segment will provide training in tools proven to enhance communication skills. It will show participants how to communicate effectively with different personalities, diffuse emotional issues, and communicate in ways that build confidence and promote cooperation. The strengths and weaknesses of four communication styles will be examined. Practical exercises will be used to help participants learn to communicate more effectively in either a management or staff role.

Section 3 - Managing Conflict. This workshop emphasizes skills needed in purposely and appropriately managing conflict, understanding and benefiting from emotions, converting mind-body integration principles into powerful tools, recognizing and expanding perceptions, operating from purpose and developing powerful conflict resolution communication methods.

Section 4 - Decision Making. As managers we spend our days making decisions. How do you determine the quality of your decision making process/the quality of your outcomes? Do you have a way of determining whether something should even be a decision? We will explore methods and perspectives that will support your individual and group decision making ability.

Fees, Location & Registration Form

Fee: The fee for the three-day course is **\$549.00**, which includes all instruction, workbook, and handout materials.

Certification: Attendees will receive a certificate of completion for successfully completing the required course objectives. This certificate is prepared and presented by the Public Utilities & Waterworks Management Institute.

*Optional higher education certification (with academic CEU's) is also available for those who need this to meet job or organizational requirements. Any individual desiring to receive the higher education certificate may do so by paying an additional **\$50** fee.

Please complete the registration form below, then call, text or email Kyle Christensen at 801-599-9330 or kyle@puwwmi.org to make sure the class is not full

Structure of each weekly class

Monday: 2 pm - 5 pm, 3-hour Zoom meeting (with 15 minute break); Overview of this week's content introduction of instructor question, expectations, etc.

Tuesday: Reading assignments, video assignments ---- workbook self-assessments ---- workbook assignments, etc. (approx. 1 hour)

Wednesday: 2 pm - 5 pm, 3-hour Zoom meeting (with 15 minute break); Overview of this week's content introduction of instructor question, expectations, etc.

Thursday: Reading assignments, video assignments ---- workbook self-assessments ---- workbook assignments, etc. (approx. 1 hour)

Friday: Open for instructor and participants to call or email.

March, 2025 - Central Time Zone

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|--------|---------------------------------------------------|---------|---------------------------------------------------|----------|--------|----------|
| | | | | | | 1 |
| 2 | 3 Zoom class 2 pm - 5 pm (15 min break) | 4 | 5 Zoom class 2 pm - 5 pm (15 min break) | 6 | 6 | 8 |
| 9 | 10 Zoom class 2 pm - 5 pm (15 min break) | 11 | 12 Zoom class 2 pm - 5 pm (15 min break) | 13 | 14 | 15 |
| 16 | 17 Zoom class 2 pm - 5 pm (15 min break) | 18 | 19 Zoom class 2 pm - 5 pm (15 min break) | 20 | 21 | 22 |
| 23 | 24 | 25 | 26 | 27 | 28 | 29 |

REGISTRATION FORM

Advanced Management & Supervisory Leadership Training
Program - March 3 - 19, 2025 (Central Time Zone)

Name/Job Title _____

Business Name _____

Business Address _____

City/State/Zip _____

Business Phone _____

Email Add. _____

*Address to send course workbook and handout materials (if different than above)

Name _____

Address _____

City/State/Zip _____

Payment fee: \$549.00 per attendee

To pay by credit card call us at: 208-957-5350 or 801-281-0107

To pay by check, make check payable to: EDUCATION & TRAINING SERVICES

Mail check to:

EDUCATION & TRAINING SERVICES
PUBLIC UTILITIES & WATERWORKS MANAGEMENT INSTITUTE
P.O. BOX 495
SALT LAKE CITY, UTAH 84110
ATTN: ACCOUNTS RECEIVABLE